

BUILDING TRUST IN VIRTUAL TEAMS

LEARN

APPLY

Write down how you will apply each tip to your situation:



MAKE TIME FOR PERSONAL CONNECTIONS

Start meetings with a Check-In whereby each attendee has one minute to share how they are feeling. End meetings with a Check-Out.



CREATE COMMON GROUND

Gain shared understanding and agreement on how to work together: share opinions, make decisions, deal with conflict, honour psychological safety.



NURTURE RESPECT FOR DIFFERENCES

Do a (simple) team assessment* to create greater awareness and acceptance of differences.



ROTATE LEADER ROLE

Ask different team members to lead your virtual meetings so that they can demonstrate that they can be fair and reliable in a prominent role.



CONNECT REGULARLY

Maintain frequent contact with individual team members and the team as a whole. Every meeting is a chance to build and maintain relationships.